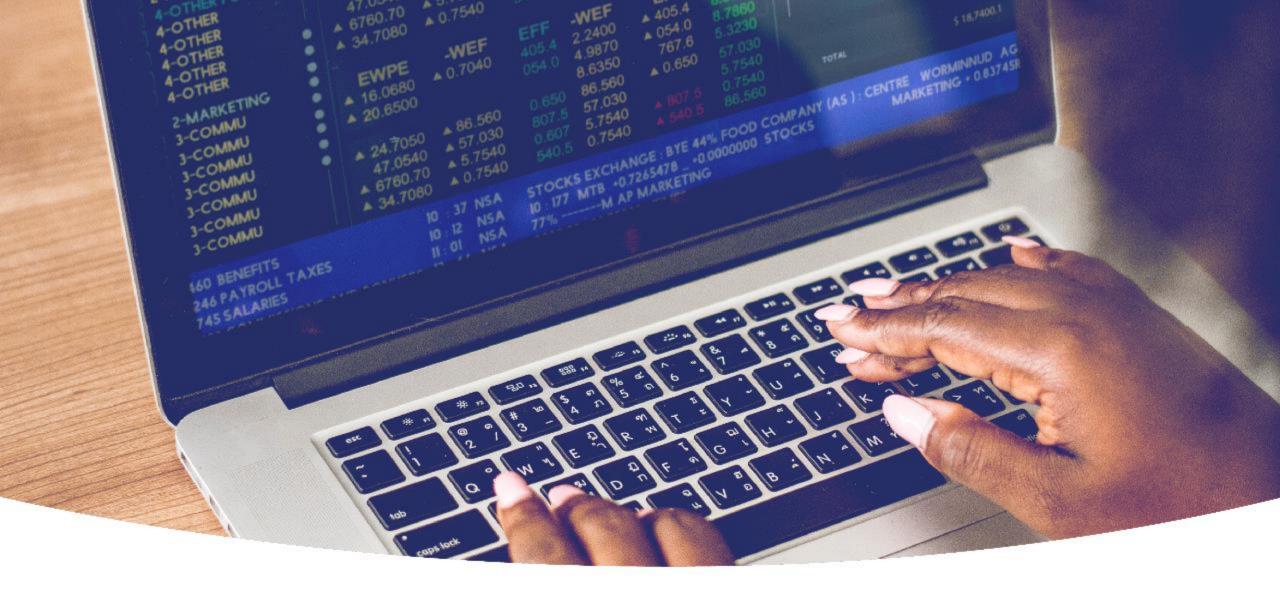


Content



1	CBZH's Group Overview
2	Financial Review & Dividend
3	Corporate Social Responsibility
4	CBZH Strategic Choices (2019-2025)
5	Questions & Answer Session





1. CBZH's Group Overview

1.1 CBZH Operating Units



Commercial Banking

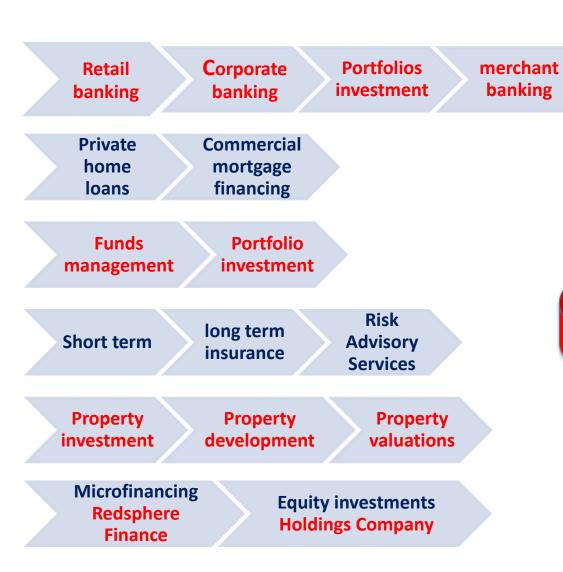
Mortgage financing

Asset Management

Insurance Operations

Property Management

Other operations





1.2 Subsidiary External Credit Ratings



	Credit Rating		
Subsidiary	2019	2018	2017
CBZ Bank	A+	Α	А
CBZ Life	A-	A-	BBB+
CBZ Insurance	BBB+	BBB+	BBB+
CBZ Asset Management	Α	Α	Α

1.3 Major Awards & Nominations



1

ZIMBABWE NATIONAL CHAMBER OF COMMERCE

- Best Financial Institution supporting MSMEs Mashonaland Region
- Runner Up Sustainable Development Goals (SDGs) award
- 1st Runner Up-Best Bank supporting MSMEs (National level).

2

Euro money - London, United Kingdom Award.

• Zimbabwe's Best Bank in 2019 by Euro money - London, United Kingdom

3

Top Companies Survey Awards

- CBZ Life Runner-up Life Assurer Award IPEC Categorization.
- CBZ Insurance Runner-up Short-term Insurance Category.
- CBZ Bank Winner Best Smart-Tech Banking Award 2019

1.4 Navigating the Operating Environment



Our Strategic Intent

	Operating Environment Dynamics		Our Strategic Choices
1. Specific Constraints	 Foreign currency shortages Constrained business growth Inflationary pressure 	2. Our Response	 Migrating customers to digital platforms. Pursuing structured trade finance solutions Creating & entering new markets Innovation, e.g. to support business development in the informal and SMEs sectors.
3. Intended Outcome	 Increase in our specialised advisory services Trading income arising from balance sheet management activities Product structuring and distribution Transactional banking services 	4. Overall Strategic Goals	 Preservation of Shareholder Value CBZH aims to be in the top 5 market capitalisation on the ZSE Each subsidiary aims to be profitable Each subsidiary aims to be in top 5 of its industry

1.5 Update on Strategic Initiative



Portfolio Diversification

- Unlocking value from the Group's land and properties portfolio through increasing our presence in the properties sector through CBZ Properties. Company focusing on:
 - Property and Infrastructure Development,
 - Property Management, and
 - Valuations.

EARN YOURSELF SOME CASH!

Stand a chance of earning yourself some commission by referring a client to CBZ Properties in respect of any of the following areas:

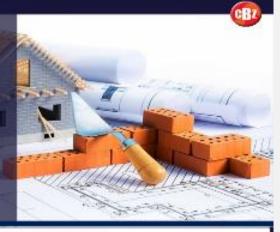
Selling a house, or land
 Looking for a house to buy

iii. Looking for an Agent to manage your

Looking for a property to rent

 Looking for some valuation services of immovable property for any purpose

vi. Requiring project management services



Get in touch with us at CBZ Properties: -

Kudakwashe Chadambuka -0773768657 Rodney Toma - 0772484842 Tapera Guvamombe - 0732

Cynthia Chirimumimba –

Mathew Souza - 0732380824 Taniwa Chikumbo - 0732132371 Tendai Wenyika - 0772211989 Shadreck Keche - 0773001266 (Valuation Advisory Services)

Proposed commissions on referred business

Service offered	Recommended commission	Commission on referred business
Property Management Commercial properties Residential properties	10% of rental 15% of rental	10% of agreed initial monthly rental 10% of agreed initial monthly rental
Property sales Agency referrals	5% of transaction price 2.5% of transaction price	1% of transaction price for every successfully concluded sale 0.5% of transaction price for every successfully concluded sale
Property valuations	Scale of fees	10% of the valuation invoice excluding travel expenses and vat
Project Management services	Scale of fees	1% of 3% of project cost
Property Development	Scale of fees	1% on successful acquisition of property.

1.5 Update on Strategic Initiative(cont....



Product Innovation

...we innovate on our own...

...and we partner with others...

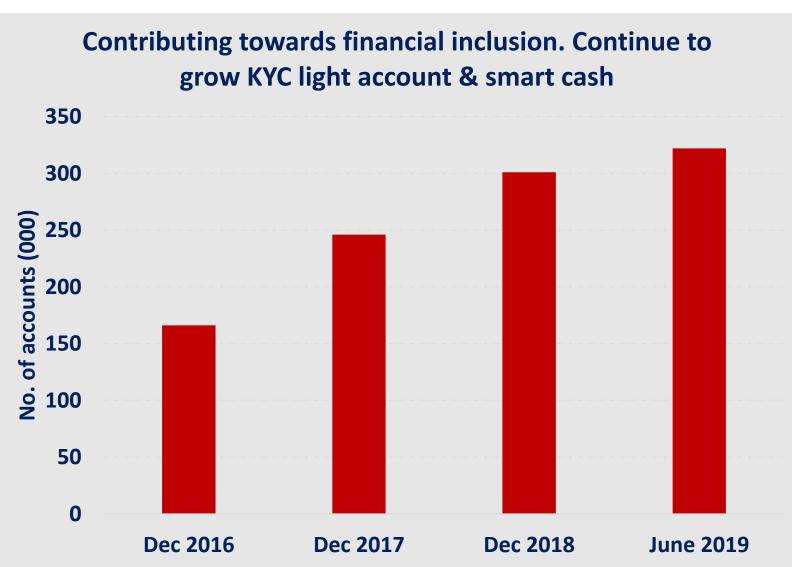


1.5 Update on Strategic Initiative(cont....



Financial Inclusion





1.5 Update on Strategic Initiative(Cont....



The Business in Numbers...



2019: 8

No. of POS

2018: 10 061

2019: 11 477

No. of Merchants, Alliances & Agents

2018: 6 539

2019: 6 758

Value of transactions

2018: 18.8bn

2019: 28.9bn

Self Service Centres No. of Policies 2018: 7

2018: 124k

2019: 115k

No. of Accounts

2018: 547K

2019: 593.7K





2. Financial Review & Dividend

Key Financial Highlights

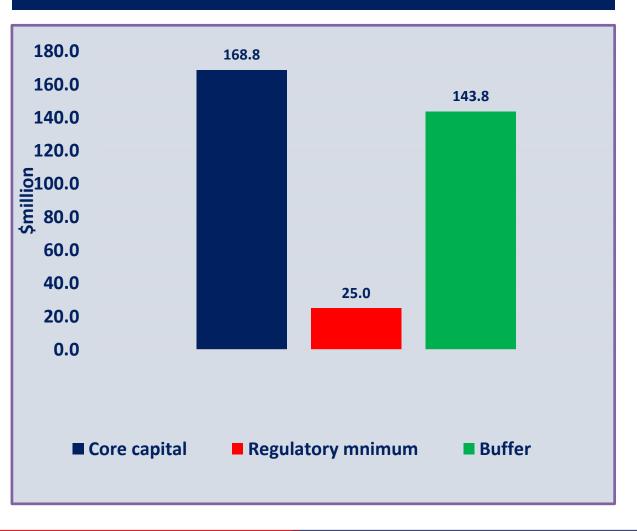


 2.1	Capitalization, Balance Sheet Size & Structure
2.2	Asset Quality - Advances
2.3	Profitability
2.4	Subsidiaries' Performance
 2.5	Dividend

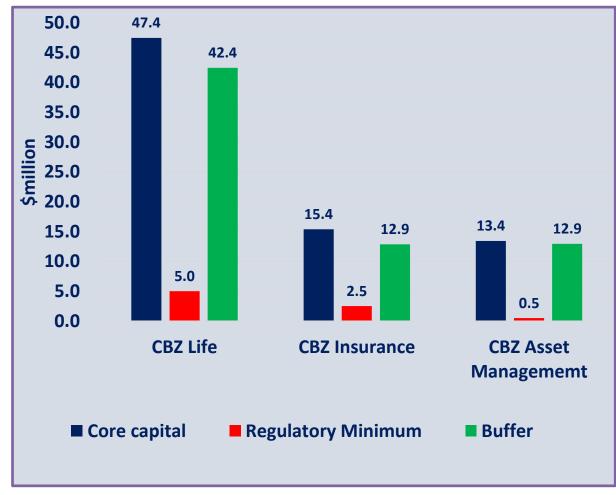
2.1 Capitalization, Balance Sheet Size & Structure



CBZ Bank Capitalisation



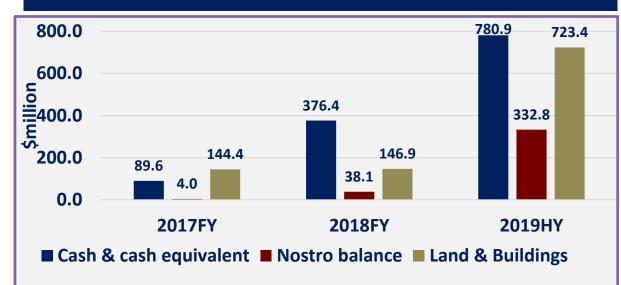
Non Banking Subsidiaries Capitalisation

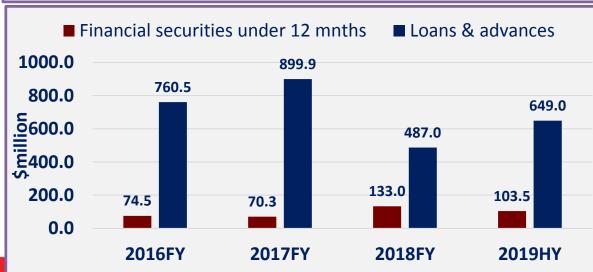


2.1 Capitalization, Balance Sheet Size & Structure(Cont...



Strong liquid reserve & value preservation



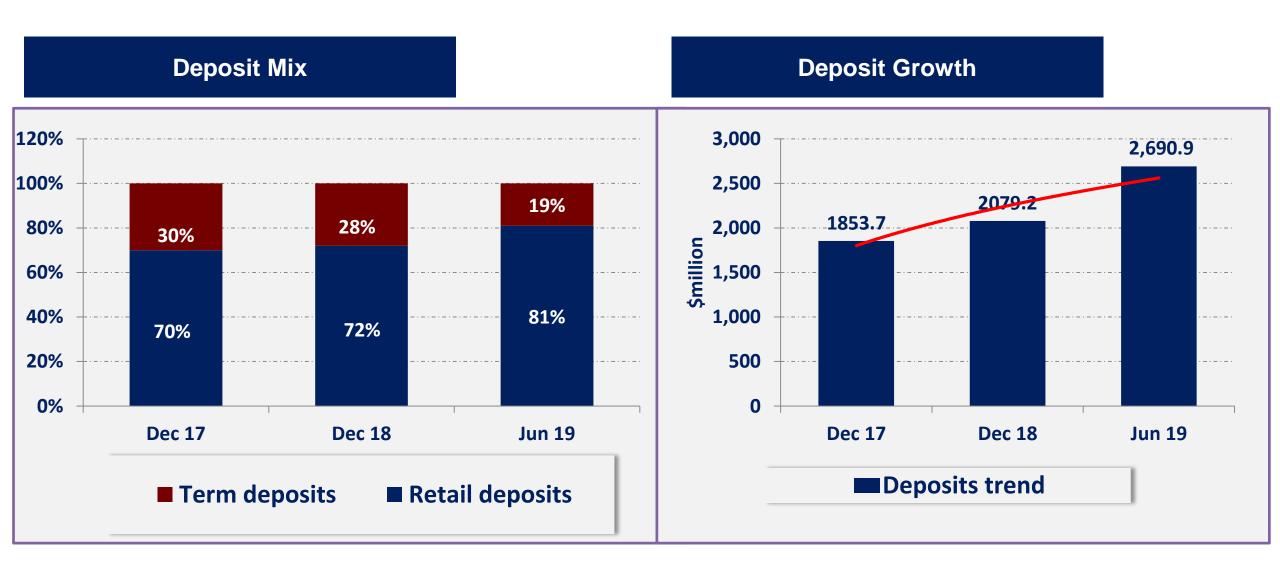


Summarised Statement of Financial Position

	30 Jun 19 (\$m)	31 Dec 18 (\$m)	Growth (%)
Total Assets	3 714.0	2 449.9	51.6
Total Deposits	2 690.9	2 079.2	29.4
Total Advances	649.0	487.0	33.3
Financial Securities	1 172.5	1 244.9	(5.8)
Cash & cash equivalent	780.9	376.3	107.5
Property and equipment	381.3	77.4	392.6
Funds Under Management	782.3	379.3	106.2
Total Shareholders' Funds	896.3	315.8	183.8

2.1 Capitalization, Balance Sheet Size & Structure(Cont. @ HOLDINGS

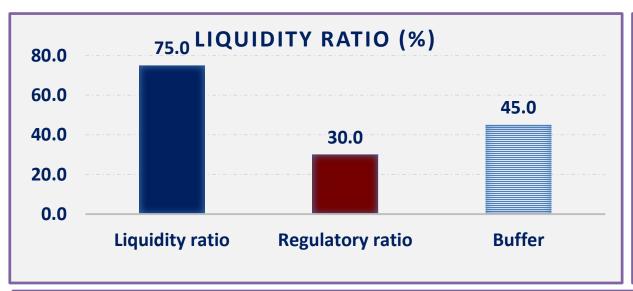


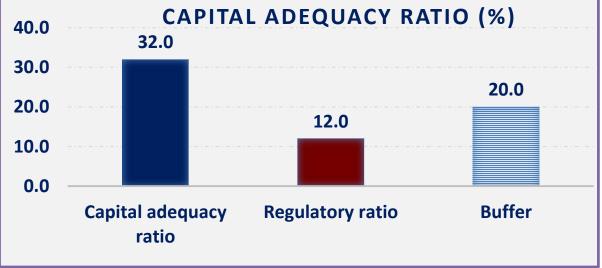


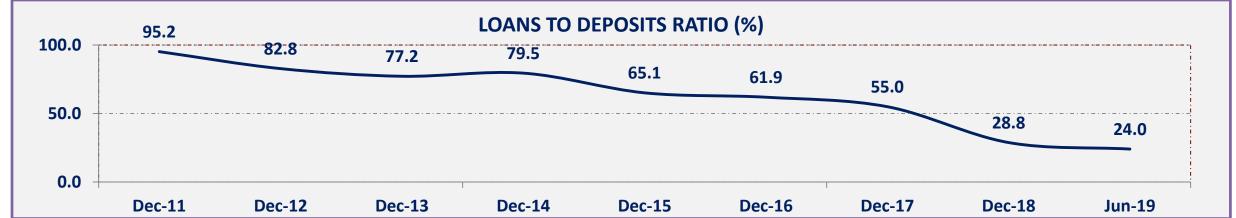
2.1 Capitalization, Balance Sheet Size & Structure(Cont. @ HOLDINGS



Liquidity & capital adequacy ratios – CBZ Bank



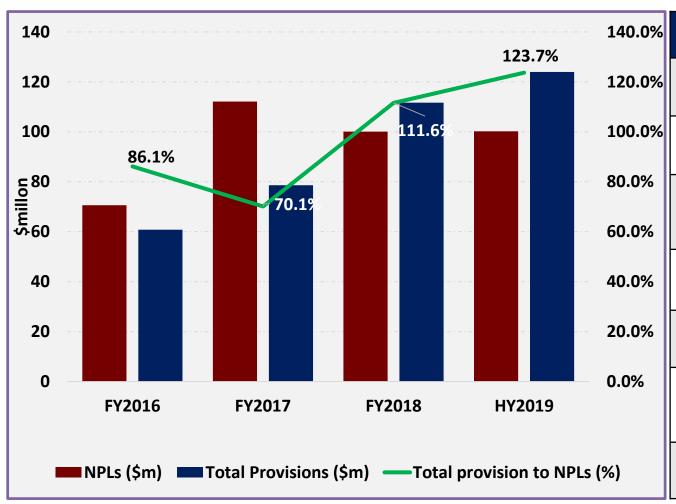




2.2 Asset Quality-Advances



Asset quality - Advances



Key Statistics	30 Jun 19	31 Dec 18
Total net advances((\$m)	649.0	487.0
Security value (\$m)	765.6	769.8
Security cover (times) (Security value/net advances)	1.2	1.6
Expected credit loss allowance	124.0	111.7
Non performing loans (\$m)	100.2	100.1
Coverage ratio (times) (ECL/NPL)	1.2	1.1
NPL ratio (%)	12.6	16.4

2.2 Asset Quality-Advances(Cont....



Loan quality - Advances

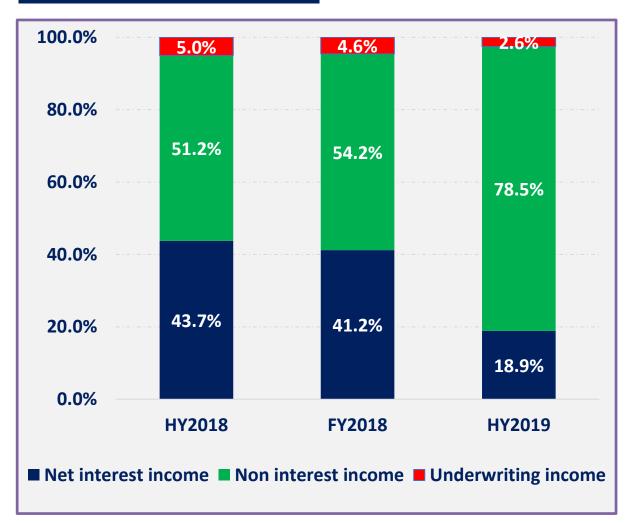
2019 GROSS ADVANCES VS NON-PERFORMING LOANS			
Gross advances	NPL		
\$m	\$m	%	
171.9	12.5	7.3	
156.7	59.0	37.6	
39.6	0.9	2.2	
42.7	2.6	6.1	
203.1	9.3	4.6	
11.2	0.0	0.1	
9.5	0.6	6.9	
1.2	-	-	
118.8	11.1	9.3	
18.2	4.2	23.1	
773.0	100.2	12.6	
	Gross advances \$m 171.9 156.7 39.6 42.7 203.1 11.2 9.5 1.2 118.8 18.2	Gross advances NPL \$m \$m 171.9 12.5 156.7 59.0 39.6 0.9 42.7 2.6 203.1 9.3 11.2 0.0 9.5 0.6 1.2 - 118.8 11.1 18.2 4.2	

2019 GROSS ADVANCE	S VS EXPECTE	D CREDIT	LOSSES
	Gross advances	ECL	
	\$m	\$m	%
Private	171.9	10.2	5.9
Agriculture	156.7	58.9	37.6
Mining	39.6	4.7	11.9
Manufacturing	42.7	8.4	19.6
Distribution	203.1	16.4	8.1
Construction	11.2	2.2	19.6
Transport	9.5	2.3	24.8
Communication	1.2	0.2	19.3
Services	118.8	15.2	12.8
Financial organisations	18.17	5.3	29.4
 Total	773.0	124.0	16.0

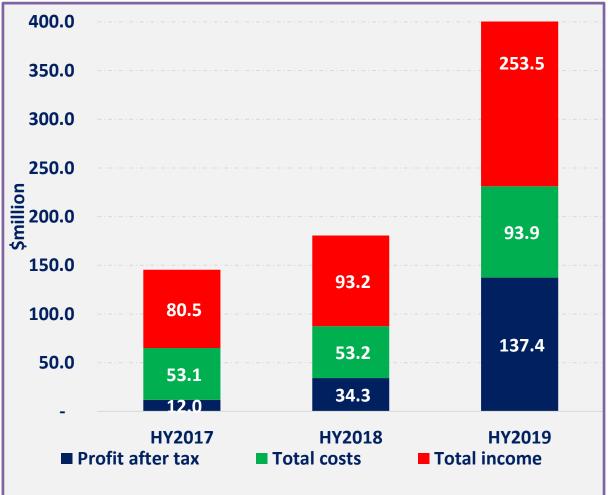
2.3 Group Financial Performance - Profitability



Income Diversification



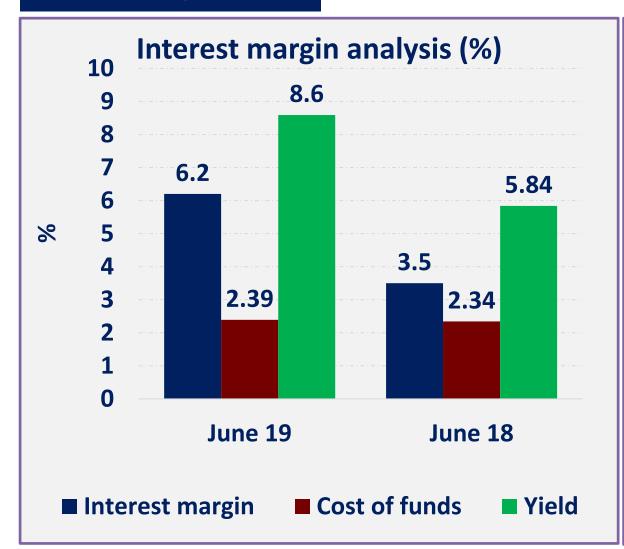
Profitability Performance

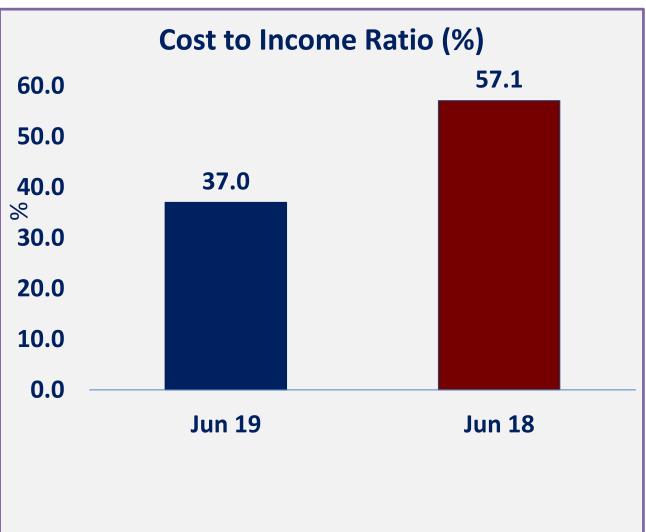


2.3 Group Financial Performance – Profitability)(cont...



Profitability Ratios

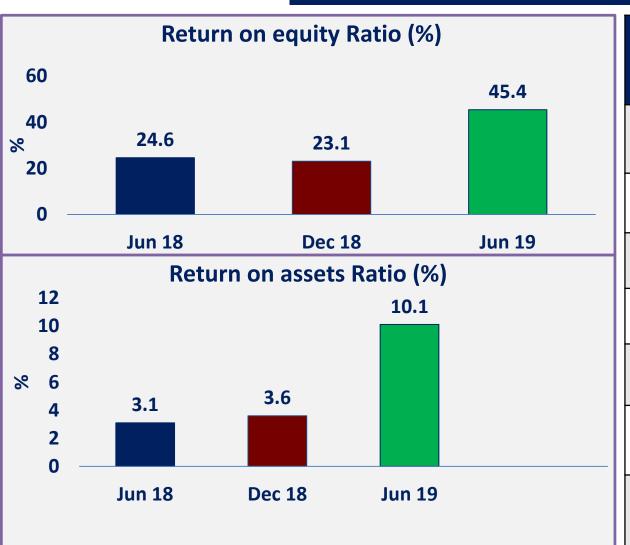




2.3 Group Financial Performance – Profitability(Cont...



Summarised Consolidated Statement of Profit or Loss



	30 Jun 19 \$m	30 Jun 18 \$m	Growth (%)
Net Interest Income	47.9	40.8	17.4
Non interest Income	199.1	47.7	317.4
Underwriting Income	6.5	4.7	38.3
Total Income	253.5	93.2	172.0
Total Expenditure	(93.9)	(53.2)	76.5
Profit After Tax for the period	137.4	34.3	300.6
EPS (cents)	26.5	6.6	301.5

2.3 Group Financial Performance – Profitability(Cont...



Consolidated Statement Other Comprehensive Income

	\$ Millions
Profit for the period after taxation	137.40
Other Comprehensive Income	
Revaluation of property and equipment	206.77
Fair valuation gain on unquoted Investments	30.77
Exchange gains on change of Functional currency	253.64
Exchange loss on translation of a foreign subsidiary	(0.10)
Deferred income tax relating to components of other Comprehensive Income	(41.53)
Total comprehensive income for the period	586.95



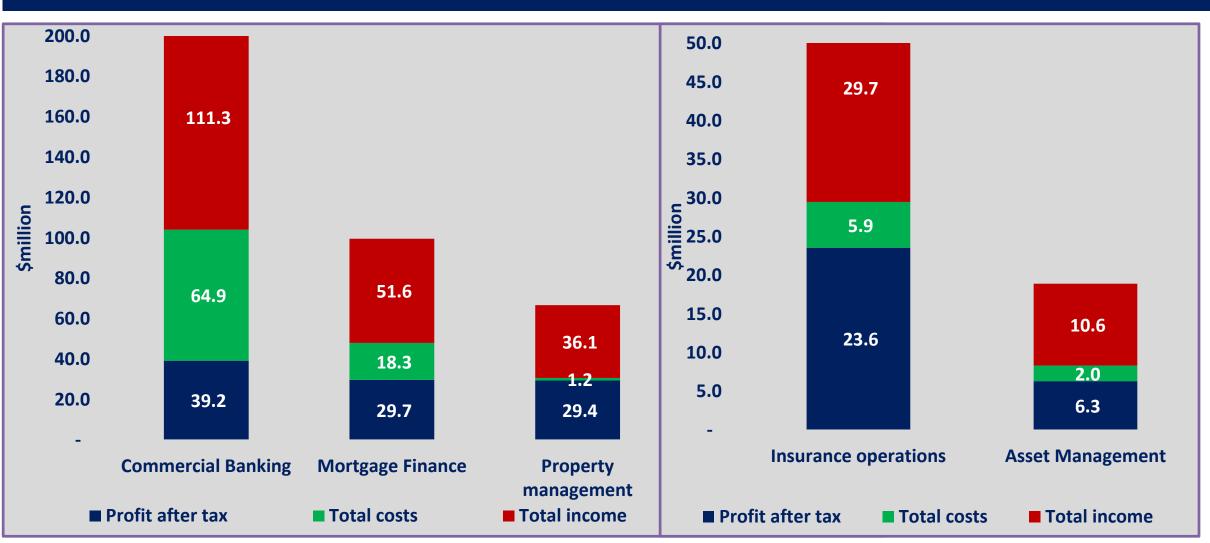
2.4 Subsidiary Business Performance



2.4 Subsidiary Business Performance-Profitability



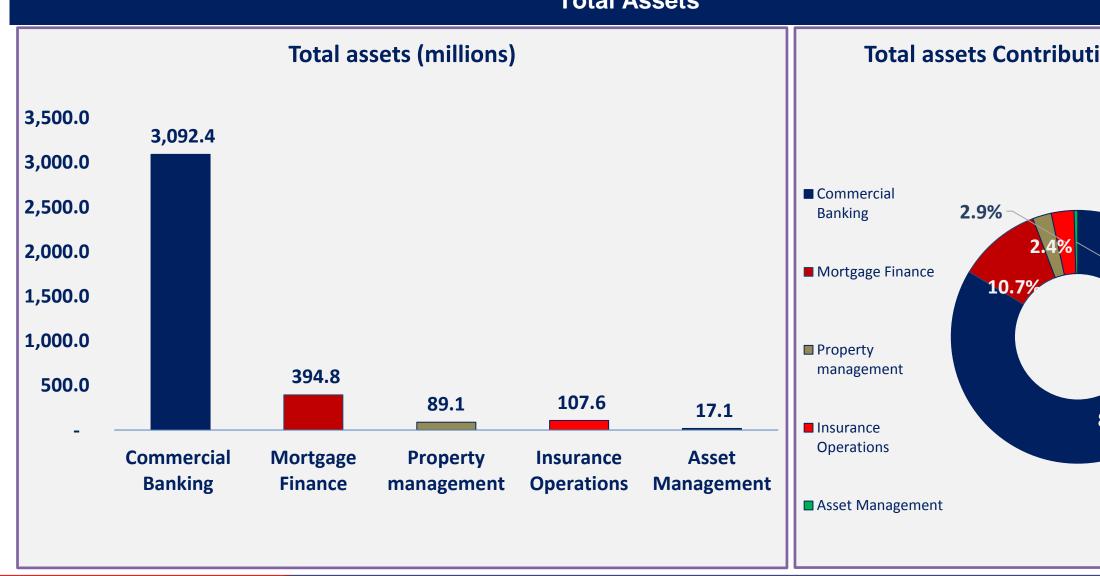


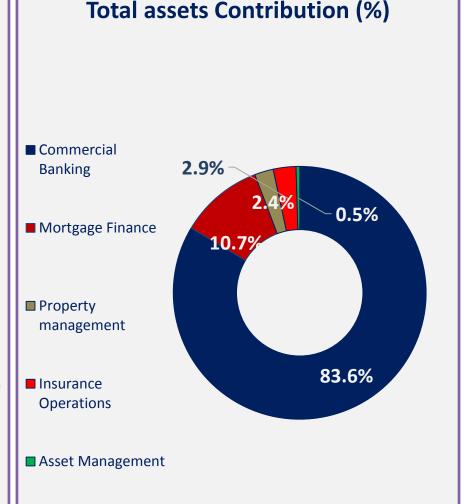


2.4 Subsidiary Business Performance-Statement of financial position





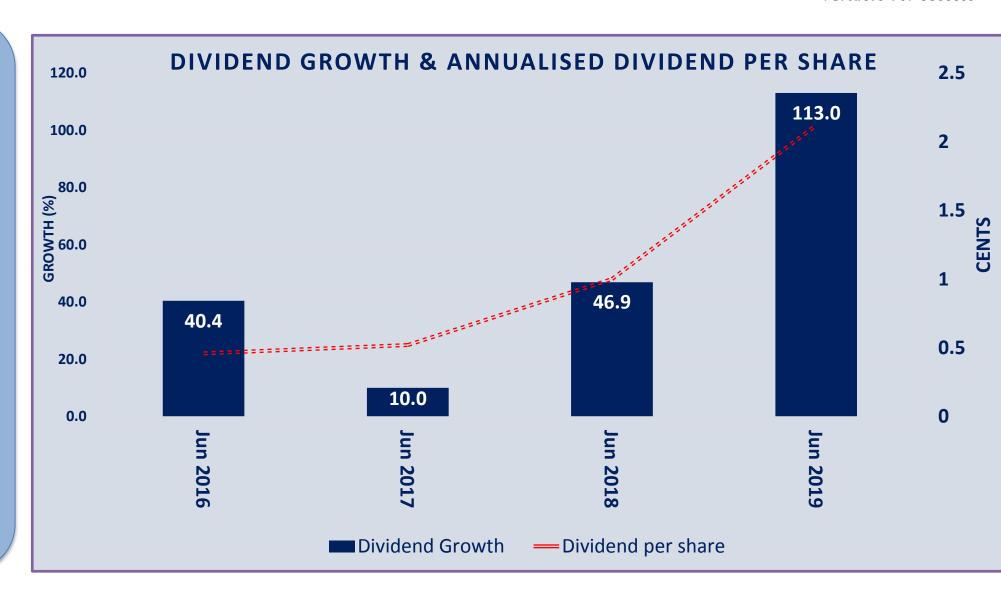




2.5 Dividend Proposal



Interim dividend of **ZWL\$5.52** m was proposed, translating to a growth of 113.02% on the comparative 2018 interim dividend.







3. Corporate Social Responsibility

Corporate Social Responsibility



Pillar	Initiative	Impact
	YEP - Young Entrepreneurship Programme	 The YEP program provides youths with skills on how they can come up with businesses that will enable them to earn a living not only for themselves but for the communities as their businesses will provide employment for fellow youths in their communities including rural areas. The program has produced more than 2 000 entrepreneurs in the country to date, with 40% of the entrepreneurs running registered enterprises.
Education	Tariro Trust	 CBZ partnered Tariro Trust an organization that helps orphaned and vulnerable children, (with emphasis on the marginalized girl child) to have access to quality education. CBZ made a donation towards the payment of school fees for 30 Children (22 Secondary School students; 7 Disadvantaged girls at universities and polytechnics and 1 physical challenged student at Danhiko.
	Primary Schools Debate Championship	 The initiative helps encourage a culture of reading and research in students. The experience also helps pupils to gain exposure and gain confidence to participate in front of an audience which can be viewed as a key area in the creation of future leaders. The initiative also helps nurture the talent of up and coming debaters at an early stage of their development.

Corporate Social Responsibility



Pillar	Initiative	Impact
Philanthropy	Cyclone Idai	-CBZ donated money, various groceries and clothes towards the cyclone Idai victims.
Wellness	CBZH Marathon	-Organised the CBZ Harare Marathon that gave the Group a huge opportunity to profile the CBZ brand as a responsible and responsive corporate citizen.

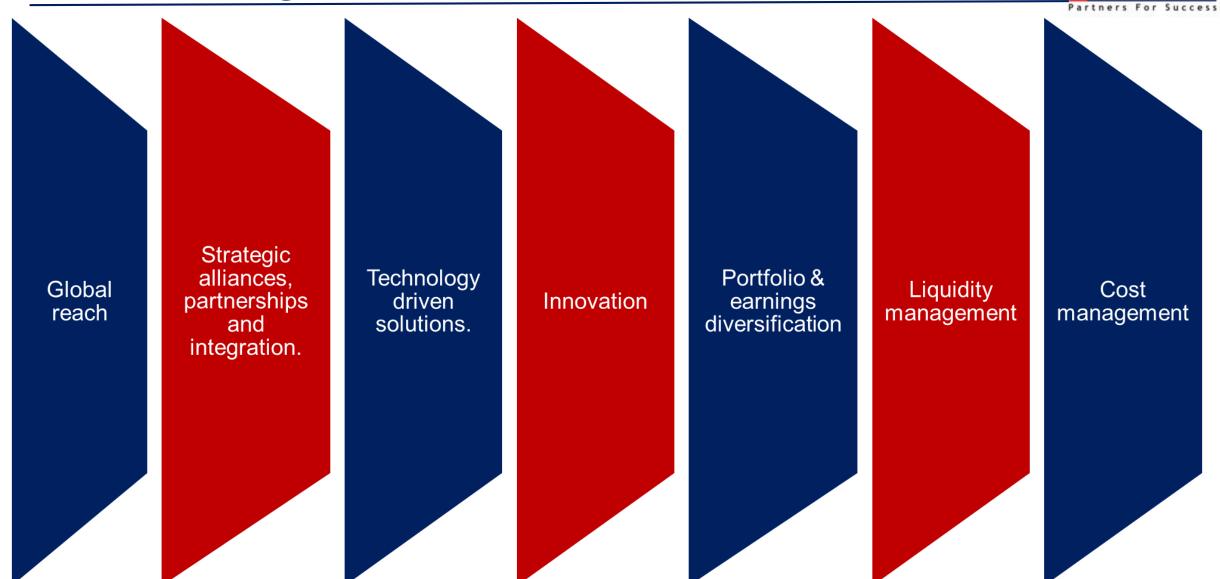




4. CBZH's Strategic Choices-2019-2025

CBZH Strategic Choices – 2019-2025









5. Questions and answers