

1. BANKING CHARGES

Type	ZIG Accounts		NOSTRO Accounts (US\$)	
	Bank Charges		Bank Charges	
	Individual Accounts	Business Accounts	Individual Accounts	Business Accounts
Cash Withdrawal fees	3% Min ZIG26.90 No Max	3% Min ZIG100.00 No Max	3.5% Min US\$2.10	3.5% Min US\$13.65
ATM withdrawal fee	2.8% Min ZIG26.90 No Max	2.8% Min ZIG26.90 No Max	2.5% Min US\$2.27	2.5% Min US\$2.27
ATM Debit Card First issue plus PIN	ZIG\$4.00	ZIG\$4.00	US\$4.80	US\$4.80
Merchant POS (CBZ to CBZ)	1.2% Min ZIG0.76, Max ZIG56.02	1.2% Min ZIG0.76, Max ZIG56.02	1.4% Min \$0.37	1.4% Min \$0.37
Merchant POS (ZIMSWITCH)	2% Min ZIG1.60, Max ZIG224.11	2% Min ZIG1.60, Max ZIG224.11	1.7% Min \$0.48	1.7% Min \$0.48
Maintenance fees (per month)	ZIG40.68	ZIG136.00 to ZIG190.00	US\$5.00	US\$25.00
Request for Statement (Manual)	ZIG10.58 per page	ZIG10.58 per page	US\$1.58 per page	US\$1.58 per page
Account Balance Enquiry (Manual)	ZIG9.09	ZIG9.09	US\$1.58	US\$1.58
Cash Deposits	No Charge	No Charge	No Charge	No Charge
RTGS	2% Min ZIG16.27, Max ZIG97.50	2% Min ZIG19.53, Max ZIG130.18	1% Min US\$2.00, Max US\$12.00	1% Min US\$4.80, Max US\$28.54
Internal Transfers	2% Min ZIG10.58, Max ZIG43.93	2% Min ZIG14.64, Max ZIG58.58	1% Min US\$2.86, Max US\$4.00	1% Min US\$4.00, Max US\$6.85
Telegraphic Transfer	2.5% Min US\$42.00, Max US\$190.00 @ bank rate	2.5% Min US\$78.00, Max US\$347.00 @ bank rate	2.5% Min US\$42.00, Max US\$190.00	2.5% Min US\$78.00, Max US\$347.00
Foreign Bills Negotiable/ Discounted	3% minimum US\$5.00	3% minimum US\$5.00	N/A	N/A
SWIFT Charge on Drafts/ Telegraphic Transfer	US\$13.18 @ bank rate	US\$15.58 @ bank rate	US\$13.18	US\$15.58

2. BANKING PRODUCTS

2.1 CURRENT ACCOUNTS

Type	ZIG Accounts		Nostro Accounts (US\$)	
	Individual Accounts	Corporates	Individual	Corporates
Interest rate on credit balances	n/a	n/a	n/a	n/a
Minimum Balance	No minimum balance	No minimum balance	No minimum balance	No minimum balance
Cash Withdrawal restrictions (Regulatory requirement)	Up to ZIG3,000.00 per week	Up to ZIG30,000.00 per week	Up to USD1,000.00 per day	Up to USD10,000.00 per day

2.2 ORDINARY SAVINGS ACCOUNTS

Type	ZIG Accounts		Nostro Accounts (US\$)	
	Individual Accounts	Corporates	Individual	Corporates
Interest rate on credit balances	3.5% per annum	n/a	1% per annum	n/a
Interest Calculation	On daily cleared credit balances	On daily cleared credit balances	On daily cleared credit balances	On daily cleared credit balances
Interest payment frequency	Monthly	Monthly	Monthly	Monthly
Minimum Balance	ZIG100.00	ZIG1,000.00	US\$5.00	US\$20.00
Maximum Balance	No Maximum	No Maximum	No Maximum	No Maximum
Below Minimum Balance Charge	Yes	Yes	Yes	Yes
Cash Withdrawal restrictions (Regulatory requirement)	Up to ZIG3,000.00 per week	Up to ZIG30,000.00 per week	Up to USD1,000.00 per day	Up to USD10,000.00 per day

2.3 PRIVATE BANKING CURRENT ACCOUNTS

Type	ZIG Accounts		Nostro Accounts (US\$)	
	Individual Accounts	Business	Individual	Business
Interest rate on credit balances	n/a	n/a	n/a	n/a
Subscription Fee	ZIG203.00	ZIG300.00	US\$24.00	US\$48.00
Minimum Balance	ZIG6.00	ZIG20.00	US\$50.00	US\$100.00
Maximum Balance	No Maximum	No Maximum	No Maximum	No Maximum
Below Minimum Balance Charge	Yes	Yes	No	No
Cash Withdrawal restrictions (Regulatory requirement)	Up to ZIG3,000.00 per week	Up to ZIG30,000.00 per week	Up to USD1,000.00 per day	Up to USD10,000.00 per day

2.4 SIMPLE SAVER SAVINGS ACCOUNT FOR INDIVIDUALS

Type	ZIG Accounts		Nostro Accounts (US\$)	
Interest rate on credit balances	1% per annum		3.5% per annum	
Interest Calculation	On daily cleared credit balances		On daily cleared credit balances	
Interest payment frequency	Monthly		Monthly	
Minimum Balance	\$2.00		\$2.00	
Maximum Balance	No Maximum		No Maximum	
Below Minimum Balance Charge	Yes		Yes	
Withdrawal restrictions	3 Withdrawals per month		4 Withdrawals per month	

2.5 CASH PLUS SAVINGS ACCOUNTS

Type	ZIG Accounts			Nostro Accounts (US\$)	
	Individual	Business	Student	Individual	Business
Interest rate on credit balances	3.5% per annum	3.5% per annum	3.5% per annum	1% per annum	1% per annum
Interest Calculation	On minimum monthly balance	On minimum monthly balance	On minimum monthly balance	On minimum monthly balance	On minimum monthly balance
Interest payment frequency	Monthly	Monthly	Monthly	Monthly	Monthly
Minimum Balance	\$2,500.00	\$5,000.00	\$1,000.00	US\$100.00	US\$500.00
Maximum Balance	No Maximum	No Maximum	No Maximum	No Maximum	No Maximum
Withdrawal restrictions	1 free withdrawal after 90 days	No withdrawals during the 6 months investment period	1 free transfer after 30 days investment	1 free withdrawal after 90 days	1 free withdrawal after 90 days

2.6 FIXED DEPOSIT ACCOUNTS

Type	ZIG Accounts		Nostro Accounts (US\$)	
Interest rate	As per daily quotes from Treasury Division minimum 5% per annum		As per daily quotes from Treasury Division minimum 4% per annum	
Interest calculation	For fixed period		For fixed period	
Interest payment frequency	Paid on maturity		Paid on maturity	
Minimum investment	ZIG13,500.00		\$10,000.00	
Withdrawal restrictions	At maturity		At maturity	

Contact our Treasury Division for a firm quote on investments above ZIG135,000.00 and USD10,000.00. Tel: +263 753298, 791188, 759419, 755013

2.7 LOANS & OVERDRAFTS

Type	ZIG Accounts		Nostro Accounts (US\$)	
	Individuals & Corporates		Individuals & Corporates	
Interest rate	Minimum Lending Rate plus Margin		Minimum Lending Rate plus Margin	
Interest calculation	On daily balance		On daily balance	
Interest payment frequency	Loans - Per Loan Contract Overdrafts - Monthly		Loans - Per Loan Contract	
Establishment fees	2% to 6%		2% to 6%	

2.8 MORTGAGE FINANCE

Type	ZIG Accounts		Nostro Accounts (US\$)	
	Individuals & Corporates		Individuals & Corporates	
Interest rate	Minimum Lending Rate plus Margin		Minimum Lending Rate plus Margin	
Interest calculation	On daily balance		On daily balance	
Interest payment frequency	Monthly		Monthly	
Valuation Fees	1% of Loan Amount (Once Off)		1% of Loan Amount (Once Off)	
Establishment fees	1% to 3% of Loan Amount (Once Off)		1% to 3% of Loan Amount (Once Off)	
Annual Administration Fees	1% of Outstanding Loan Balance (payable monthly)		1% of Outstanding Loan Balance (payable monthly)	

2.9 LEASE FINANCE LOANS

Type	ZIG Accounts		Nostro Accounts (US\$)	
	Individuals & Corporates		Individuals & Corporates	
Interest rate	Minimum Lending Rate plus Margin		Minimum Lending Rate plus Margin	
Interest calculation	On daily balance		On daily balance	
Interest payment frequency	Loans - Per Loan Contract		Loans - Per Loan Contract	
Establishment fees	2% to 5% (Upfront)		2% to 5% (Upfront)	
Residual fee	1% (At Maturity)		1% Min US\$10.00 (At Maturity)	

Partners for Success

