



## PROTECTING OUR PARTNERSHIP: ZERO TOLERANCE FOR PROHIBITED PRACTICES

*A Mandatory Compliance Notice for all Contractors, Executing Entities,  
and Operational Partners of CBZ Bank*

At CBZ Bank, we are deeply committed to maintaining the highest standards of transparency, accountability and ethical conduct. Our operational ecosystem relies on absolute trust. We strictly enforce a Zero-Tolerance Policy regarding any form of fraud, financial misconduct, or unethical behavior. This policy applies universally to all applicants, suppliers, contractors, executing entities and third-party agents associated with our projects and operations.

### What Constitutes a Prohibited Practice?

The following are indicative but not an exhaustive list of prohibited practices;

- **Corruption:** Offering, giving, receiving, or soliciting anything of value to influence the actions of any party improperly.
- **Fraudulent Practices:** Any act or omission, including misrepresentation, that knowingly or recklessly misleads a party to obtain a financial or other benefit.
- **Collusive Practices:** Arrangements between two or more parties designed to achieve an improper purpose, such as artificially manipulating bidding processes.
- **Coercive Practices:** Impairing, harming, or threatening to harm any party or their property to influence their actions improperly.
- **Financial Misconduct:** Misappropriation of funds, unauthorized asset allocation, or falsification of financial reporting, tax evasion etc.

### **⚠ THE CONSEQUENCES OF NON-COMPLIANCE**

Any verified engagement in a Prohibited Practice will result in immediate and severe consequences, including but not limited to:

- Immediate termination of ongoing contracts and agreements.
- Disqualification from all future bidding opportunities and partnerships.
- Formal reporting to relevant national and international law enforcement and regulatory authorities.
- Legal action for the recovery of damages and misappropriated assets.

### Speak Up: Safe & Anonymous Reporting

If you witness, suspect, or are pressured into any form of financial misconduct or prohibited practice, you are obligated and protected to report it immediately. Secure, confidential channels operate completely independently of project management teams:

🌐 **Secure Web Portal:** [www.axcentium.co.zw](http://www.axcentium.co.zw)

✉ **Direct Anonymous Tip-Off Email:** [reports@axcentiumethicsline.co.zw](mailto:reports@axcentiumethicsline.co.zw)

📞 **Anonymous Hotline:** +263 772 161 630 or +263 718 267 886 (Available 24/7 Multi-lingual support)

**Every project. Every contract. Zero compromise.**  
*Thank you for your continued commitment to ethical excellence.*



## ACKNOWLEDGEMENT OF RECEIPT AND COMPLIANCE COMMITMENT

Notice Reference: Protecting Our Partnership: Zero Tolerance for Prohibited Practices

**CRITICAL INSTRUCTION:** This form must be completed, signed, and dated by an authorized representative of the entity listed below. A scanned or digital copy of this fully executed form must be returned directly to CBZ Bank's Compliance Team via email at [groupcompliance@cbz.co.zw](mailto:groupcompliance@cbz.co.zw) within seven (7) business days of receipt.

### 1. Entity Details

Legal Name of Business / Entity:	
Entity Type (Contractor / Supplier / Executing Entity / Partner):	
Name of Authorized Representative:	
Title / Designation:	
Contact Email Address & Phone Number:	

### 2. Declarations & Acknowledgement Statement

- I hereby acknowledge, on behalf of the Entity specified above, that we have received, read, and thoroughly understood the CBZ Bank Mandatory Compliance Notice: 'Protecting Our Partnership: Zero Tolerance for Prohibited Practices'.
- We acknowledge and accept that CBZ Bank maintains a strict, unconditional zero-tolerance policy towards Corruption, Fraudulent Practices, Collusive Practices, Coercive Practices, and Financial Misconduct/Crime (including but not limited to tax evasion, misappropriation of funds, or falsification of financial reporting).
- We understand that compliance with this policy is a non-negotiable condition of our contract, bidding eligibility and operational partnership with CBZ Bank.
- We confirm that we are aware of the consequences of non-compliance, which include immediate contract termination, permanent disqualification from future partnerships and potential legal action or formal reporting to national and international regulatory or law enforcement authorities.
- We acknowledge our obligation to immediately report any suspected or verified misconduct through the independent channels provided ([www.axcentium.co.zw](http://www.axcentium.co.zw) / [reports@axcentiumethicsline.co.zw](mailto:reports@axcentiumethicsline.co.zw) / Hotline numbers: +263 772 161 630 or +263 718 267 886).

### 3. Authorization & Signature

By signing below, I certify that I am authorized to bind the Entity to this compliance commitment.

Full Name: \_\_\_\_\_  
Signature: \_\_\_\_\_  
Date (DD/MM/YYYY): \_\_\_\_\_

**⚠ ACTION REQUIRED: PLEASE RETURN A SIGNED COPY OF THIS FORM TO [GROUPCOMPLIANCE@CBZ.CO.ZW](mailto:GROUPCOMPLIANCE@CBZ.CO.ZW)**